



APPENDIX 1

JOINT INSPECTION OF SERVICES FOR CHILDREN & YOUNG PEOPLE IN THE SCOTTISH BORDERS

IMPROVEMENT PLAN

Development Area	Action	Responsibility	Timescale (by end of)
Performance management reporting	To improve performance management reporting and gathering of outcome data (on impact of service delivery) by: <ul style="list-style-type: none"> • Creating a single partnership performance framework • Creating key outcome measures across services • Building outcome data collection into existing practice • Reviewing outcome measures annually 	Children & Young People's Leadership Group (CYPLG)	October 2016 November 2016 November 2016 May 2017
Quality assurance	To develop a partnership quality assurance process	CYPLG	January 2017
Neglect	To improve the early identification of cases of neglect by: <ul style="list-style-type: none"> • Scoping potential models of delivery • Implementing clear guidance and supervision model 	CYPLG	January 2017
Self-Directed Support	To improve self-directed support options across Children & Young People's Services by: <ul style="list-style-type: none"> • Scoping current availability and considering additional Self Directed Support (SDS) options for children with disabilities • Increasing engagement opportunities for children with disabilities 	SDS Lead Children & Families Social Work	October 2016 November 2016
Chronologies	To improve recording of chronologies across Children & Young People's Services by implementing a new chronology protocol with clear recording and supervision processes	CYPLG	August 2017
Risk assessment & planning	Conduct a sample audit of cases. To improve casework assessment, planning, processes & procedures by implementing robust risk assessment protocols with clear recording and supervision processes	CYPLG	February 2017



Development Area	Action	Lead	Timescale
Child sexual exploitation	To develop a child sexual exploitation strategy and improve working practice	Child Protection Committee CYPLG (CPP)	January 2017
Parenting support	To develop a parenting strategy	CYPLG	December 2017
LAC and Throughcare	Assure support for looked after children and young people and through care by: <ul style="list-style-type: none"> Ensuring health assessments for looked after children are carried out within agreed standards and their needs met Increasing the number of foster care and supported care options Increasing the number of supported tenancies for young people with Register Social Landlords 	Director of Nursing & Acute Care Strategic Corporate Parenting Group Strategic Corporate Parenting Group	Ongoing January 2017 November 2016
Young Carers	To further develop current approaches and recommend improved practice for staff to be used across universal services	Young Carers Working Group	November 2016
Child Protection	To improve processes around the Child Protection Committee by reviewing and implementing revised Child Protection communication processes between all staff groups	Child Protection Committee	September 2016
Access to information	To develop a service directory providing information on all services available to children, young people and families	CYPLG	June 2017